



901 9<sup>th</sup> Street • Scranton, IA 51462

# RETURN MERCHANDISE AUTHORIZATION

- Warranty form must be completed in full before an RMA number will be issued for the return of item(s).
- Please return item(s) to B&D Mfg, Inc within 30 days of RMA issue date with a copy of this form.
- RMA number must be written on the outside of the box, or it may be refused by our receiving department.
- Special order items, fabricated items and pipe are non-returnable and subject to refusal.
- Fusion equipment will be evaluated, and an estimate will be sent before being repaired.
- Product returns are subject to a \$25 Processing Fee, plus a Restock Fee of 25%, but can be reduced.
- Items authorized for return will be evaluated for resale and may be rejected after inspection.
- Credit will only be issued after item(s) have been returned, inspected, or determined to be under warranty.
- B&D Mfg, Inc does not cover any shipping costs or labor incurred on warranty items.

Date: \_\_\_\_\_ Contact: \_\_\_\_\_

Company: \_\_\_\_\_

PH: \_\_\_\_\_

FAX: \_\_\_\_\_

EMAIL: \_\_\_\_\_

Item(s) Being Returned: B&D Part# \_\_\_\_\_

Description: \_\_\_\_\_

Requesting:                      CREDIT                      REPLACEMENT                      REPAIR

*If replacement is already purchased:* PO #: \_\_\_\_\_

Reason for Return: \_\_\_\_\_

*Please fill out if returning a flow center, pump or fusion iron:*

FLOW CENTER: Model # \_\_\_\_\_ Serial # \_\_\_\_\_

PUMP: Serial # \_\_\_\_\_ 4-Digit PC Code: \_\_\_\_\_

FUSION IRON: Model # \_\_\_\_\_ Serial # \_\_\_\_\_

**Fax back to (800) 952-7101 or (712) 652-3388.**

Any questions, please call (866) 646-6724 or (712) 652-3424.  
Thank You, Warranty Department

*FOR INTERNAL USE ONLY*

RMA #	Issued By:
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Processing Fee Amount:

Restocking Fee Amount: